



From this point forward, business will be different.

Frequently Asked Questions Circa Acquires DiversityJobs DiversityJobs Customers

We are thrilled to join two great companies, Colorado-based DiversityJobs and Milwaukee-based Circa (formerly LocalJobNetwork). Naturally, with any type of acquisition, many questions arise. Here we've provided some answers to those most frequently asked.

1. Who is Circa?

Circa is the rebranded name of LocalJobNetwork. Since the company was founded 25+ years ago, we've evolved. New people, new products, now more than just a job board. Our brand continues to evolve with new products, services, and corporate acquisitions. Circa believes diverse teams have the power to transform business.

2. I am a DiversityJobs customer, how will this change in ownership impact me?

Circa's products and services are similar to those of DiversityJobs. Circa offers opportunities to expand your job distribution reach, candidate sourcing as well as diversity, equity, and inclusion planning. In the short-term, your services will continue to be provided by the technology of DiversityJobs. You will have a dedicated Circa account manager available to discuss your services and any enhanced products you may enjoy as being part of our corporate family.

3. What is the legal ownership structure of Circa and DiversityJobs?

The Infosoft Group LLC, dba Circa, acquired LatPro, Inc., dba DiversityJobs. The legal entity LatPro, Inc. became a subsidiary of The Infosoft Group LLC and remains a legal entity. For customers that were LatPro/DiversityJobs customers, you will continue to do business with LatPro, Inc. in the same fashion as you did prior to the acquisition. Please note that a new lockbox will be coming for DiversityJobs and we will be communicating this out in the coming weeks.

4. Is there anything I need to do to ensure my service continues?

On a day-to-day basis, it is business as usual with your services continuing to be provided by the DiversityJobs technology solution. We do anticipate integrating our technology stack within the next 3-12 months and anticipate our plans will not impact nor be visible to our customers. Our goal is to provide similar or improved products and services.

5. Where can I learn more about this acquisition?

Feel free to review our [press release](#) or visit www.circaworks.com.

6. What happens at renewal?

Your account manager will present several options to you, which may include service enhancements, along with payment instructions.

7. What happens if I receive a request for an audit or am in the middle of one?

Please contact your account manager immediately, who will assist you in gathering the documents you need to ensure a smooth audit process.

8. Will my price increase?

Your current agreement with DiversityJobs remains at its current terms.

9. Will my contract/service agreement, quality of service, or policies change?

In the coming months, your account service will be transferred to the Circa the account management team who has years of experience to ensure you receive the same service level. Our focus is to only improve upon it as we work to consolidate and become one team.

10. Will there be any staffing changes that might affect me?

As we are well-known for our amazing customer service, we will be closely monitoring staffing needs to ensure our customers' needs are met.

11. Who do I contact if I have a question?

DiversityJobs customer service inquiries:

954-727-3844

support@diversityjobs.com

Circa customer service inquiries:

800-984-3775

CustomerSupport@circaworks.com